**COMSATS University Islamabad, Abbottabad Campus**

**Department of Computer Science**

**Project Proposal**

**Cosmetic Management System**

**CSC392 Object Oriented Software Engineering**

Submitted on: <23/04/2022>

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# CHAPTER 1 PROJECT PROPOSAL

## 1.1 Introduction

Cosmetic management system is a software used to manage the products and costumers record. It is typically used by store which need to manage the records of their customers and products. There has always been a need for efficient management of network-based system for handling customer orders.

We have decided to build as software as a solution for this problem. this project is made using JAVA programming language. It is a windows-based software. The design is made using JAVA Swing graphical user interface.

The software contains an inventory and enables an administrator to keep track of customer orders and maintain records. The admin and the shop keeper can also generate and view report regarding customer and the products. It also consists of a feedback system; feedback can be given by the customer about a certain product or overall, on how to improve the system.

## 1.2 Vision and Business Case

***Describes the high-level goals and constraints, the business case, and provides an executive summary.***

[Text Book: 7.6. NextGen Example: (Partial) Vision]

## 1.3 Use-Case Model

• Login:

Admin will be able to Login into the system with the username and password they used while registering their account.

• Manage Products:

Admin needs to have access to their system so he/she can manage item, from this they can keep a record of all the items

• View Order Detail:

complete and proper details about the order should be visible to the admin.

• Manage Categories:

Categories are made when items are divided into sub-categories. Admin has the right to manage the categories, which also has different sub-Categories according to the requirements.

• Manage Customers:

Admin should be able to manage customer data. Record of the customers will also be maintained in the database.

• Register:

If the user wants to buy any product and they haven’t created their account, then first of all they need to register themselves.

• View Products:

User can view the products, which they want.

• Manage cart:

User can add the product into their cart or Wishlist, which they want to buy.

• Place Order:

The order will be place by the system when the user confirms their order.

• Login:

If the user wants to buy the product, then first of all, they should sign in their id, which was assigned to him/her.

## 1.4 Supplementary Specification

• The system shall be available to the user and the admin 24 hours/day.

• It should be made possible to upgrade the system while it is running.

• Users that are not allowed to view specific areas of the system will be redirected back to the login page.

• During an average load, all Web pages must download in three seconds, and in five seconds during a peak load.

• While executing a search, the system must be able to display at least 100 search results per page.

• The end user shall be able to place an order within 30 seconds.

• The system should be able to contain data of 1,000,000 users.

• The system shall accept 50 requests per second.

## 1.5 Glossary

|  |  |
| --- | --- |
|  |  |
|  |  |
|  |  |

## 1.6 Risk List & Risk Management Plan

* + Password and information of users can be leaked.
  + Showing products which aren’t in stock.
  + Showing wrong price
  + Payment method not secure
  + Privacy not fully provided
  + Multiple users with same username
  + Software not according to ISO certification.

# CHAPTER 2 USE CASES

## 2.1 Use Case Diagram



## 2.2 Brief Level Use Cases

### Talah Khan (FA20-BSE-042)

#### Use Case: Create Account

user opens the cosmetic management system and clicks on the register button. The system takes the user to the registration page. The user is required to enter information asked by the system. The user then enters his full name, email, address, phone number and password. The system then checks if the user is already registered or not. If he is not registered the system validates and registers him as a customer.

#### Use Case: Login Account

user opens the cosmetic management system and clicks on the login button. The system takes the user to the login page. The user is required to enter information asked by the system which is the username and the password. The system then checks if the user is already registered or not. If he is registered the system validates and logs him in.

#### Use Case: Update Profile

user opens the cosmetic management system and logs in into his account. The system takes the user to his dashboard or profile page. Over their user clicks on the update profile button where he can view his profile details and update them as well.

#### Use Case: give feedback

user opens the cosmetic management system and logs in into his account. He then views the products and gives feedback about them or gives feedback about the CMS.

#### Use Case: view customer feedback

user opens the cosmetic management system and logs in into his account. He then views the feedbacks given by the customer about them or the products.

### Osama Khan (FA20-BSE-047)

#### Use Case: search item

User requests to search item. System checks the request of user. User inputs search on system. System checks the request validity. After verification system allows user to relevant search item.

#### Use Case: add item

Manager/Shopkeeper requests the system to allow access to add items to stock. System first verify that Manager/Shopkeeper is registered or logged into the system. After verification system allows Manager/Shopkeeper to add items to the stock. Manager/Shopkeeper checks the database to see which items are not available. Manager contacts different companies to send items. After receiving items Manager/Shopkeeper add those items to the CMS.

#### Use Case: add category

Manager/Shopkeeper requests the system to allow access to add categories to stock. System first verify that Manager/Shopkeeper is registered or logged into the system . After verification system allows Manager/Shopkeeper to add categories to the stock. Manager/Shopkeeper checks the database to see which categories are not available. Manager/Shopkeeper add those categories to the CMS successfully.

#### Use Case: view item

Customer arrives at CMS to order item. System asks user to login. Customer requests the system to display items. System show all the items to the customer. Customer view all the items. Customer after viewing select items and request system to purchase order. System successfully show items and customer view all the items successfully.

#### Use Case: view category

Customer arrives at CMS to order item. System asks user to login. Customer requests the system to display categories. System show all the items to the customer. Customer view all the categories. Customer after viewing select categories and request system to purchase order. System successfully show categories and customer view all the categories successfully.

### Sabahat Siddique (FA20-BSE-054)

#### Use Case: Purchase Order

Customer arrives atCMS to purchase order…customer request to system to show items…customer views all the items and choose the item which he or she wants to purchase…system verify that the product is available that is purchased by customer. After verification system asks the customer for payment method**.** Customer select payment methodand purchased order successfully

#### Use Case: return item

Customer asks to return the item. System check that the return item is OK or not. System set the deadline for returning orders if the deadline pass send SORRY message to customer. If the deadline is not pass system allows to the customer to return the order. System also check return item ID and quantity

#### Use Case: add to cart

Customer arrives at CMS to add item to cart. Customers request the system to show items. System shows all the available item to the customers. Customers view all the item which they want to add to cart. System checks the availability of product. If the product available system allows the customer to add item to cart

#### Use Case: replace item

Customer wants to replace the order. System check that the replacement of the order is possible or not. System check that the demand of the customer for the new item is available in stock or not. If stock is not available send msg to customer that the stock is unavailable. If stock available system allow the customer to replace the item. System also checks replace item ID and quantity as well.

#### Use Case: delete item

User arrives at CMS to delete items. User select the item that he wants to delete. User request to system to delete selected items.

### Umama Noor (FA20-BSE-055)

#### Use Case: place order

* Customer opens the CMS to place order.
* Customer requests the system to show items.
* System display items list to the Customer.
* Customer adds items to shopping cart.
* System display message indicate the item added to shopping cart.
* Customer proceeds to checkout.
* System ask user provide shipping and billing information.
* Customer provides shipping and billing information.
* System confirms the shipping information, process the order and ship out the items.
* Customer receives the items.

#### Use Case: track order

* After the user has selected items to purchase and then order the items.
* The user will provide payment and shipping information.
* The system will respond with confirmation of the order and a tracking number that the user can use to check on order status in the future.
* System verifies the availability of selected product, payment from customer and then delivers or track order to the customer address.

#### Use Case: manage order

* Manager’s responsibility is to manage the customer’s order or check availability of stock.
* Customer requests the system to show the details of the product.
* System first verifies that customer is authorized to system.
* After verification system will show the details of product to the customer.

#### Use Case: Payment

* Customer opens the CMS to place order.
* After placing the order customer requests for the payment process.
* System shows the secure payment method to the customers.
* Payment method involves cash on delivery or online payment through Easypaisa or ATM.

#### Use Case: Process Sale

* A customer opens a checkout with items to purchase.
* The cashier uses the POS system to record each purchased item.
* The system presents a running total and line-item details.
* The customer enters payment information, which the system validates and records.
* The system updates inventory.
* The customer receives a receipt from the system and then leaves with the items.

### Farhan Khan (FA20-BSE-069)

#### Use Case: Process Sale

#### Use Case: Process Sale

#### Use Case: Process Sale

#### Use Case: Process Sale

#### Use Case: Process Sale

### Bilal Khan (FA20-BSE-071)

#### Use Case: Process Sale

#### Use Case: Process Sale

#### Use Case: Process Sale

#### Use Case: Process Sale

#### Use Case: Process Sale

## 2.3 Fully Dressed Use Cases

### Talah khan (FA20-BSE-042)

| Use Case UC1: register account |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: customer  **Stakeholders and Interests**:  - Customer: want to register an account in the cosmetic management system.  - Salesperson: want to register an account in the cosmetic management system.  - Manager: want to register an account in the cosmetic management system.  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions): username is available and account is registered. Account is not already registered.

**Main Success Scenario (or Basic Flow):**

1. User opens the management system to register an account.
2. System redirects him to the registration page
3. System asks him to provide the details.
4. The user enters username, password, email and address
5. System then checks if the account is already registered or not.
6. If the account is registered the system asks to provide new information or to login
7. If the account is not registered then the system registers the account.
8. System then takes the user to his dashboard where he can access the store and his own profile.

**Extensions (or Alternative Flows):**

\*a. At any time when the user tries signing up:

1. user enters the username and password he used when registering his account.
2. The system then verifies his credentials when he clicks on the register button.
3. when the credentials matches then he is redirected to his profile.

\*b. At any time when the user tries signing up:

1. user enters the password and username he used when registering his account.
2. The system then verifies his credentials.
3. If the credentials don’t match, then the system displays an error either his password or username is incorrect.

**Special Requirements:**

* + 1. Text should be visible from 2 meters.
    2. Color scheme should be used which is clearly visible.
    3. Special characters should be used in username and password.
    4. It should take less than 1 minutes to register an account.
    5. Password should be display as \*\*\*\*.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required.

Frequency of Occurrence: Could be nearly continuous.

| Use Case UC2: login |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: customer, admin, shopkeeper  **Stakeholders and Interests**:  - Customer: want to login in the cosmetic management system.  - Salesperson: want to login in the cosmetic management system.  - Manager: want to login in the cosmetic management system.  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions): username and password are valid, and account is registered. User must be able to login.

**Main Success Scenario (or Basic Flow):**

1. User opens the management system to log in into his account.
2. System redirects him to the log in page
3. System asks him to provide the details.
4. The user enters username, and password
5. System then checks if the account is already registered or not.
6. If the account is registered the system verifies the account.
7. If the account is not registered, then the system asks to register the account.
8. System then takes the user to his dashboard where he can access the store and his own profile.

**Extensions (or Alternative Flows):**

\*a. At any time when the user tries to login:

1. user enters the username and password he used when registering his account.
2. The system then verifies his credentials when he clicks on the register button.
3. when the credentials matches then he is redirected to his profile.

\*b. At any time when the user tries to login:

1. user enters the password and username he used when registering his account.
2. The system then verifies his credentials.
3. If the credentials don’t match, then the system displays an error either his password or username is incorrect.

**Special Requirements:**

* + 1. Text should be visible from 2 meters.
    2. Color scheme should be used which is clearly visible.
    3. Special characters should be used in username and password.
    4. It should take less than 1 minutes to register an account.
    5. Password should be display as \*\*\*\*.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required .

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

- What are the tax law variations?

- Explore the remote service recovery issue.

- What customization is needed for different businesses?

- Must a cashier take their cash drawer when they log out?

- Can the customer directly use the card reader, or does the cashier have to do it?

| Use Case UC3: update profile |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: customer, admin, shopkeeper  **Stakeholders and Interests**:  - Customer: want to update his account in the cosmetic management system.  - Salesperson: want to update his account in the cosmetic management system.  - Manager: want to update his account in the cosmetic management system.  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions): user should be successfully logged in into his account where he can update his profile.

**Main Success Scenario (or Basic Flow):**

1. User opens the management system to login into his account.
2. System redirects him to the login page
3. System asks him to provide the details.
4. The user enters username and password.
5. System then verifies and logs him into his profile.
6. The user then clicks onto the update profile button.
7. System takes him to the setting screen where he can update his profile.

**Extensions (or Alternative Flows):**

\*a. At any time when the user tries to update his account:

1. user enters into his account.
2. He clicks on the update profile button.
3. The changes what he wants to change and then clicks on update button.
4. System then updates his account.

\*b. At any time when the user tries signing up:

1. user enters into his account.
2. He clicks on the update profile button.
3. The changes what he wants to change and then clicks on update button.
4. System shows an error if the changes made were not appropriate.

**Special Requirements:**

* + 1. Text should be visible from 2 meters.
    2. Color scheme should be used which is clearly visible.
    3. Special characters should be used in username and password.
    4. It should take less than 1 minutes to register an account.
    5. Password should be display as \*\*\*\*.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required .

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

- What are the tax law variations?

- Explore the remote service recovery issue.

- What customization is needed for different businesses?

- Must a cashier take their cash drawer when they log out?

- Can the customer directly use the card reader, or does the cashier have to do it?

| Use Case UC4: customer feedback |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: customer  **Stakeholders and Interests**:  - Customer: want to give feedback about his product or CMS.  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions): user should be successfully logged in into his account where he can view product and give feedback about it.

**Main Success Scenario (or Basic Flow):**

1. User opens the management system to login into his account.
2. System redirects him to the login page
3. System asks him to provide the details.
4. The user enters username and password.
5. System then verifies and logs him into his profile.
6. The user then in the shop section view the product and select he feedback button.
7. The system then opens the feedback form.
8. The user then gives feedback about the product.

**Extensions (or Alternative Flows):**

\*a. At any time when the user tries to give feedback:

1. user enters into his account.
2. He views a product and decides to give it a feedback.
3. A form then opens, and he provides feedback.
4. He then submits the feedback and system shows a message that feedback is submitted successfully.

\*b. At any time when the user tries to give feedback:

1. user enters into his account.
2. He views a product and decides to give it a feedback.
3. A form then opens, and he provides feedback.
4. He then submits the feedback and system shows a message that feedback is inappropriate or not completed fully.

**Special Requirements:**

* + 1. Text should be visible from 2 meters.
    2. Color scheme should be used which is clearly visible.
    3. Special characters should be used in username and password.
    4. It should take less than 1 minutes to register an account.
    5. Password should be display as \*\*\*\*.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required .

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

- What are the tax law variations?

- Explore the remote service recovery issue.

- What customization is needed for different businesses?

- Must a cashier take their cash drawer when they log out?

- Can the customer directly use the card reader, or does the cashier have to do it?

| Use Case UC5: view customer feedback |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: admin  **Stakeholders and Interests**:  - admin: want to view feedback about products or CMS.  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions): user should be successfully logged in into his account where he can view feedbacks given by the customers.

**Main Success Scenario (or Basic Flow):**

1. User opens the management system to login into his account.
2. System redirects him to the login page
3. System asks him to provide the details.
4. The user enters username and password.
5. System then verifies and logs him into his profile.
6. The admin then clicks on the view feedback button.
7. System redirects him to that page.
8. Admin then views the feedback given by the customer.

**Extensions (or Alternative Flows):**

\*a. At any time when the admin tries to view feedbacks:

1. user enters into his account.
2. He views feedback given by the customers,
3. He can rate them back as well when he views the feedback

\*b. At any time when the admin tries to view feedbacks:

1. user enters into his account.
2. He clicks to view the feedback given by the customers.
3. The feedback doesn’t open due to an error.
4. He then restarts the system to view the feedback.

**Special Requirements:**

* + 1. Text should be visible from 2 meters.
    2. Color scheme should be used which is clearly visible.
    3. Special characters should be used in username and password.
    4. It should take less than 1 minutes to register an account.
    5. Password should be display as \*\*\*\*.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required.

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

- What are the tax law variations?

- Explore the remote service recovery issue.

- What customization is needed for different businesses?

- Must a cashier take their cash drawer when they log out?

- Can the customer directly use the card reader, or does the cashier have to do it?

### Osama Khan (FA20-BSE-047)

| Use Case UC1: Search item Brief Level  User requests to search item. System checks the request of user. User inputs search on system. System checks the request validity. After verification system allows user to relevant search item. |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: customer , Manager , Shopkeeper  **Stakeholders and Interests**:  -customer: Wants accurate, fast and relevant search  - Shopkeeper: Wants accurate, fast and relevant search  - Company: Wants to ensure that user , manager and shopkeeper are able to search the item with fast and relevant results  - Manager: Wants accurate, fast and relevant search  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions):

User’s Search is done. Search item is visible to user, manager, and shopkeeper

**Main Success Scenario (or Basic Flow):**

1. User opens the management system to register an account.
2. System redirects him to the registration page
3. System asks him to provide the details.
4. The user enters username, password, email and address
5. System then checks if the account is already registered or not.
6. If the account is registered the system asks to provide new information or to login
7. If the account is not registered then the system registers the account.
8. System then takes the user to his dashboard where he can access the store and his own profile.

**Extensions (or Alternative Flows):**

\*a. At any time, System fails:

1. To support recovery and correct relevant, ensure all search items are successfully searched and events can be recovered from any step of the scenario.

b\*. Search not found.

* 1. System gets signal and displays user that result not found.
  2. User probably starts new search and re-enters all items to be searched.

User continues with search (probably entering more items, viewing items purchasing order or handling payment).

**Special Requirements:**

* + 1. It should take less than 1 minutes to display results.
    2. Search should be according to Domain.
    3. Text should be visible from 2 meters.
    4. Color scheme should be used which is clearly visible.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required.

Frequency of Occurrence: Could be nearly continuous

| Use Case UC2: Add item |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: Manager, shopkeeper  **Stakeholders and Interests**:  - Salesperson: want to add items in the cosmetic management system.  - Manager: want to add items in the cosmetic management system.  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions): Accounts are registered. Items are successfully added to CMS

**Main Success Scenario (or Basic Flow):**

1. User opens the management system to log in into his account.
2. Manager/Shopkeeper requests the system to allow access to add items to stock.
3. System first verify that Manager/Shopkeeper is registered or logged into the system.
4. After verification system allows Manager/Shopkeeper to add items to the stock.
5. Manager/Shopkeeper checks the database to see which items are not available.
6. Manager contacts different companies to send items.
7. After receiving items Manager/Shopkeeper add those items to the CMS.
8. Items are successfully added.

**Extensions (or Alternative Flows):**

\*a. At any time when the Manager/Customer tries to add item:

1. Manager/Customer checks the unavailable items.
2. Manager/Customer requests system to add item.
3. System allows Manager/Customer to add items.
4. Items are added successfully

\*b. At any time when the Manager/Customer tries to add item:

1. Manager/Customer checks the unavailable items.
2. Manager/Customer requests system to add item.
3. System doesn’t allows Manager/Customer to add items.
4. Manager/Customer tries again.

**Special Requirements:**

1. Manager/Customer must be registered with the system.
2. Items should not be in stock already.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required .

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

- What are the tax law variations?

- Explore the remote service recovery issue.

- What customization is needed for different businesses?

- Must a cashier take their cash drawer when they log out?

- Can the customer directly use the card reader, or does the cashier have to do it?

| Use Case UC3: Add category |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: Manager , shopkeeper  **Stakeholders and Interests**:  Salesperson: want to add items in the cosmetic management system.  - Manager: want to add items in the cosmetic management system.  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions): Manager/Shopkeeper should be successfully logged in into his account where he can add categories to CMS

**Main Success Scenario (or Basic Flow):**

* Manager/Shopkeeper requests the system to allow access to add categories to stock.
* System first verify that Manager/Shopkeeper is registered or logged into the system.
* After verification system allows Manager/Shopkeeper to add categories to the stock.
* Manager/Shopkeeper checks the database to see which categories are not available.
* Manager/Shopkeeper add those categories to the CMS successfully.

**Extensions (or Alternative Flows):**

\*a. At any time when the Manager/Customer tries to add category:

1. Manager/Customer checks the unavailable categories.
2. Manager/Customer requests system to add categories.
3. System allows Manager/Customer to add categories.
4. Categories are added successfully

\*b. At any time when the Manager/Customer tries to add category:

1. Manager/Customer checks the unavailable categories.
2. Manager/Customer requests system to add categories.
3. System doesn’t allows Manager/Customer to add categories.
4. User tries again.

**Special Requirements:**

1. Manager/Customer must be registered with the system.
2. Categories should not be in stock already.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required .

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

- What are the tax law variations?

- Explore the remote service recovery issue.

- What customization is needed for different businesses?

- Must a cashier take their cash drawer when they log out?

- Can the customer directly use the card reader, or does the cashier have to do it?

| Use Case UC4: view item |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: Customer, Manager , Customer  **Stakeholders and Interests**:  - Customer , Manager, Customer: wants to view items on CMS.  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions): user should be successfully logged in into his account where he can view product.

**Main Success Scenario (or Basic Flow):**

1. Customer arrives at CMS to order item.
2. User opens the management system to login into his account.
3. System asks user to login.
4. Customer requests the system to display items.
5. System shows all the items to the customer.
6. Customer view all the items.
7. Customer after viewing select items and request system to purchase order.
8. System successfully show items and customer view all the items successfully.

**Extensions (or Alternative Flows):**

\*a. At any time when the user tries to view item

1. User enters into his account.
2. He enters item to view it.
3. System shows relevant searches.
4. User opens item to view.
5. Item successfully shown by CMS and user views it.

\*b. At any time when the user tries to view item.

1. User enters into his account.
2. He enters item to view it.
3. System shows relevant searches.
4. Item not found.
5. User is requested to view another item.

**Special Requirements:**

-Item should be present in inventory.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required .

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

- What are the tax law variations?

- Explore the remote service recovery issue.

- What customization is needed for different businesses?

- Must a cashier take their cash drawer when they log out?

- Can the customer directly use the card reader, or does the cashier have to do it?

| Use Case UC5: view category |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: Customer , Manager, Customer  **Stakeholders and Interests**:  - Customer , Manager, Customer: wants to view categories on CMS.  **Preconditions**: User is identified and authenticated. |

**Success Guarantee** (or Postconditions): user should be successfully logged in into his account where he can view category.

**Main Success Scenario (or Basic Flow):**

1. Customer arrives at CMS to view category and order .
2. User login into his account.
3. Customer requests the system to display categories.
4. System shows all the categories to the customer.
5. Customer view all the categories.
6. Customer after viewing select categories and request system to purchase order.
7. System successfully show categories and customer view all the categories successfully.

**Extensions (or Alternative Flows):**

a. At any time when the user tries to view category:

1. User enters into his account.
2. He enters category to view it.
3. System shows relevant searches.
4. User opens category to view.
5. Category successfully shown by CMS and user views it.

\*b. At any time when the user tries to view category:

1. User enters into his account.
2. He enters category to view it.
3. System shows relevant searches.
4. Category not found.
5. User is requested to view another category.

**Special Requirements:**

* + 1. User should be authenticated.
    2. It should take less than 10 sec to view category
    3. Categories should be present in inventory.
    4. Text should be visible from 2 meters.
    5. Color scheme should be used which is clearly visible.

**Technology and Data Variations List**:

1. Languages used is java.
2. Software used to design interface is netbeans, Gui Swing.
3. Mouse and keyboard are required.

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

- What are the tax law variations?

- Explore the remote service recovery issue.

- What customization is needed for different businesses?

- Must a cashier take their cash drawer when they log out?

- Can the customer directly use the card reader, or does the cashier have to do it?

### Sabahat Siddique (FA20-BSE-054)

| Use Case UC1: purchased order |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: Customer  **Stakeholders and Interests**:  shopkeeper: Wants accurate, fast entry, and no payment errors, as cash drawer shortages are deducted from his/her salary.  shopkeeper: Wants sales commissions updated.  Customer: Wants purchase and fast service with minimal effort. Wants easily visible display of ordered items and prices. Wants proof of purchase to support returns.  - Company: Wants to accurately record transactions and satisfy customer interests. Wants to ensure that Payment Authorization Service payment receivables are recorded.  - Manager: Wants to be able to quickly perform override operations, and easily debug shopkeeper problems.  **Preconditions**:   * Cashier is identified and authenticated. * Check the availability of stock |

**Success Guarantee** (or Postconditions):

User successfully purchased the order. Sale is saved. Successful payment. Commissions recorded. Receipt is generated. Payment authorization approvals are recorded.

**Main Success Scenario (or Basic Flow):**

1. Customer goes to the CMS to purchase order
2. User wants to purchase the order
3. System shows the list of products to the user
4. The system provides the user with the opportunity to select the product
5. The user select product which he or she wants to purchased
6. The system retrieves the details for the chosen product including product availability, product quality and show details to user
7. The user confirms that he or she wants to purchase the order
8. System verify the order and allow user to purchased order

**Extensions (or Alternative Flows):**

\*a. At any time, Manager will manage all the details of system

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. manager restarts System, logs in, and requests recovery of all data
2. System recover all the information

2a. System detects anomalies preventing recovery:

* 1. System signals error to the manager, records the error, and enters a clean state
  2. Manager starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.
2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

* 1. System signals error to the manager
  2. manager probably starts new sale and re-enters all items.
  3. Manager continues with sale (probably entering more items or handling payment).

2a. customer successfully purchased the order

1. If the customer successfully purchased the order system request for payment method

2b. customer fails to purchased the order

1. If the customer fails to purchased the order system show message to customers that items is not available

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- Id and password must required to registered the account

-Use at least one capital letter in login

-Password shows as a hidden digits.

-If wrong entry at id or password use red bar below the text

**Technology and Data Variations List**:

1. Manager entering an authorization code via the keyboard.
2. Item identifier entered by bar code laser scanner (if bar code is present) or keyboard.
3. Item identifier may be any UPC, EAN, JAN, or SKU coding scheme.
4. Credit account information entered by card reader or keyboard.
5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

* Unprofessional design of software
* Login failures
* No category suggestions, photos or prices on sales events
* Bad user experience
* Lack of personalization
* Missing or fake products reviews
* Missing products information
* Too complex check-out process
* Payment failures
* Lack of security and privacy leak
* Not having flexible return policy

| Use Case UC2: RETURN ITEM |
| --- |
| **Scope**: cosmetic shop management  **Level**: user level  **Primary** **Actor**: Customer  **Stakeholders and Interests**:  shopkeeper: Wants accurate, fast entry, and no payment errors, as cash drawer shortages are deducted from his/her salary.  - Customer: Wants to return item and fast service with minimal effort. Wants proof of purchase to support returns.  - Company: Wants to accurately record transactions and satisfy customer interests. Wants to ensure that Payment Authorization Service payment receivables are recorded. Wants some fault tolerance to allow sales capture even if server components (e.g., remote credit validation) are unavailable. Wants automatic and fast update of accounting and inventory.  - Manager: Wants to be able to quickly perform override operations, and easily debug Cashier problems.  **Preconditions**:   * Customer is identified and authenticated. * Customer return item if deadline of returning item is not pass |

**Success Guarantee** (or Postconditions): customer successfully return the items. receipt generate. Return payment to customer

**Main Success Scenario (or Basic Flow):**

1. Customer goes to the CMS to return item
2. Customer wants to return the item
3. Customer asks the system to return item
4. System check that the return item is OK or not
5. System set the deadline for returning orders if the deadline pass send SORRY message to customer
6. If the deadline is not pass system allows to the customer to return the order
7. Customer request to system to return payment of returned item
8. System return the payment to the customer of return product

**Extensions (or Alternative Flows):**

\*a. At any time, Manager will manage all the details of system

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. manager restarts System, logs in, and requests recovery of all data
2. System recover all the information

2a. System detects anomalies preventing recovery:

* 1. System signals error to the manager, records the error, and enters a clean state
  2. Manager starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.
2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

* 1. System signals error to the manager
  2. manager probably starts new sale and re-enters all items.
  3. Manager continues with sale (probably entering more items or handling payment).

2a. Customer fails to return item

* System send message to customer that order will not return
* System send payment back to the customer

2b. Customer successfully returns the item

* System allow the customer to return item
* System ask for the payment process

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- id and password must required to registered the account

-Use atleast one capital letter in login

-Password shows as a hidden digits

-If wrong entry at id or password use red bar below the text

**Technology and Data Variations List**:

1. Manager entering an authorization code via the keyboard.
2. Item identifier entered by bar code laser scanner (if bar code is present) or keyboard.
3. Item identifier may be any UPC, EAN, JAN, or SKU coding scheme.
4. Credit account information entered by card reader or keyboard.
5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

* Unprofessional design of software
* Login failures
* No category suggestions, photos or prices on sales events
* Bad user experience
* Lack of personalization
* Missing or fake products reviews
* Missing products information
* Too complex check-out process
* Payment failures
* Lack of security and privacy leak
* Not having flexible return policy

| Use Case UC1: Add to Cart |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: Customer  **Stakeholders and Interests**:  - Customer: Wants accurate, fast entry, and no payment errors, and add order to cart.  - Shopkeeper: Wants sales commissions updated.  - Customer: Wants purchase and fast service with minimal effort. Wants easily visible display of entered items and prices. Wants proof of purchase to support returns.  - Company: Wants to accurately record transactions and satisfy customer interests. Wants to ensure that Payment Authorization Service payment receivables are recorded  - Manager: Wants to be able to quickly perform override operations, and easily debug Cashier problems.  **Preconditions**:   * Customer is identified and authenticated. * If stock is not available customer is unable to add order to cart |

**Success Guarantee** (or Postconditions): Sale is saved. Payment is correctly calculated. Commissions recorded. Receipt is generated. Payment authorization approvals are recorded. customer successfully add order to cart

**Main Success Scenario (or Basic Flow):**

1. Customer goes to the CMS to add item to cart
2. customer wants to add products to cart
3. customer request the system to show items
4. system accept the request of customer and show products to customer
5. customer view all the products and choose item
6. customer request the system to add chosen item to cart
7. system verify that chosen item available in stock
8. after verification system allow customer to add item to cart
9. system also shows the price of items to customer
10. customer after payment add item to cart

**Extensions (or Alternative Flows):**

\*a. At any time, Manager will manage all the details of system

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. manager restarts System, logs in, and requests recovery of all data
2. System recover all the information

2a. System detects anomalies preventing recovery:

* 1. System signals error to the manager, records the error, and enters a clean state
  2. Manager starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.
2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

* 1. System signals error to the manager
  2. manager probably starts new sale and re-enters all items.
  3. Manager continues with sale (probably entering more items or handling payment).

2a. Customer fails to add items to cart

* System send message to customer that order unable to add to cart
* System send payment back to the customer

2b. Customer successfully add order to cart

* System allow the customer to add order to cart
* System ask for the payment process

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- id and password must required to registered the account

-Use atleast one capital letter in login

-Password shows as a hidden digits

-If wrong entry at id or password use red bar below the text

**Technology and Data Variations List**:

1. Manager entering an authorization code via the keyboard.
2. Item identifier entered by bar code laser scanner (if bar code is present) or keyboard.
3. Item identifier may be any UPC, EAN, JAN, or SKU coding scheme.
4. Credit account information entered by card reader or keyboard.
5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

* Unprofessional design of software
* Login failures
* No category suggestions, photos or prices on sales events
* Bad user experience
* Lack of personalization
* Missing or fake products reviews
* Missing products information
* Too complex check-out process
* Payment failures
* Lack of security and privacy leak
* Not having flexible return policy

| Use Case UC1: Replace item |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: Customer  **Stakeholders and Interests**:  - Customer: Wants accurate, fast entry, and no payment errors, and replace item  - Shopkeeper: Wants sales commissions updated.  - Customer: Wants purchase and fast service with minimal effort. Wants easily visible display of entered items and prices. Wants proof of purchase to support returns.  - Company: Wants to accurately record transactions and satisfy customer interests. Wants to ensure that Payment Authorization Service payment receivables are recorded.  - Manager: Wants to be able to quickly perform override operations, and easily debug problems.  **Preconditions**:   * Cashier is identified and authenticated. * If stock is not available customer is unable to replace item |

**Success Guarantee** (or Postconditions): Sale is saved. Tax is correctly calculated. New items are updated. Commissions recorded. Receipt is generated. Payment authorization approvals are recorded. customer successfully replace the item

**Main Success Scenario (or Basic Flow):**

1. Customerarrives at CMS to replace item
2. Customer wants to replace item
3. Customer request the system to show other items so he or she can replace item with another item
4. System accept the request of customer and shows other items to replace
5. Customer view all items and choose another ite which he or she wants to replace
6. System checks that new items is available is stock
7. If stock available system allows the customer to replace item
8. Is stock is not available system also have to show msg to customer
9. System also shows price of product against new item
10. If new item is less in price than other item than system return payment to customer
11. If chosen item is greater in price than replace item so system asks for payment from customer
12. Customer pays for the product and successfully replace the item

**Extensions (or Alternative Flows):**

\*a. At any time, Manager will manage all the details of system

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. manager restarts System, logs in, and requests recovery of all data
2. System recover all the information

2a. System detects anomalies preventing recovery:

* 1. System signals error to the manager, records the error, and enters a clean state
  2. Manager starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.
2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

* 1. System signals error to the manager
  2. manager probably starts new sale and re-enters all items.
  3. Manager continues with sale (probably entering more items or handling payment).

2a. Customer fails to replace item

* System send message to customer that order will not replace
* System send payment back to the customer

2b. Customer successfully replace the item

* System allow the customer to replace item
* System ask for the payment process

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- id and password must required to registered the account

-Use atleast one capital letter in login

-Password shows as a hidden digits

-If wrong entry at id or password use red bar below the text

- …

**Technology and Data Variations List**:

1. Manager entering an authorization code via the keyboard.
2. Item identifier entered by bar code laser scanner (if bar code is present) or keyboard.
3. Item identifier may be any UPC, EAN, JAN, or SKU coding scheme.
4. Credit account information entered by card reader or keyboard.
5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

* Unprofessional design of software
* Login failures
* No category suggestions, photos or prices on sales events
* Bad user experience
* Lack of personalization
* Missing or fake products reviews
* Missing products information
* Too complex check-out process
* Payment failures
* Lack of security and privacy leak
* Not having flexible return policy

| Use Case UC1: Delete item |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: Customer  **Stakeholders and Interests**:  - Customer: Wants accurate, fast entry, and no payment errors  - Salesperson: Wants sales commissions updated. And able to delete item from stock  - Customer: Wants purchase and fast service with minimal effort. Wants easily visible display of entered items and prices. Wants proof of purchase to support returns.  - Company: Wants to accurately record transactions and satisfy customer interests. Wants to ensure that Payment Authorization Service payment receivables are recorded  - Manager: Wants to be able to quickly perform override operations, and easily debug problems.  **Preconditions**:   * shopkeeper is identified and authenticated * shopkeeper can delete item if stock is short. |

**Success Guarantee** (or Postconditions): Sale is saved. Tax is correctly calculated. Accounting and Inventory are updated. Commissions recorded. Receipt is generated. Payment authorization approvals are recorded.

**Main Success Scenario (or Basic Flow):**

1. user check the CMS
2. user checks the stock availability
3. if the stock is not available user have to be delete item from CMS
4. user request to system to delete that item
5. after verification system allow the user to delete item

**Extensions (or Alternative Flows):**

\*a. At any time, Manager will manage all the details of system

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. manager restarts System, logs in, and requests recovery of all data
2. System recover all the information

2a. System detects anomalies preventing recovery:

* 1. System signals error to the manager, records the error, and enters a clean state
  2. Manager starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.
2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

* 1. System signals error to the manager
  2. manager probably starts new sale and re-enters all items.
  3. Manager continues with sale (probably entering more items or handling payment).

2a. Customer fails to delete item

* System send message to customers that order is not available
* System send payment back to the customer

2b. manager successfully delete the item

* System allow the user to delete item

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- id and password must required to registered the account

-Use atleast one capital letter in login

-Password shows as a hidden digits

-If wrong entry at id or password use red bar below the text

**Technology and Data Variations List**:

1. Manager entering an authorization code via the keyboard.
2. Item identifier entered by bar code laser scanner (if bar code is present) or keyboard.
3. Item identifier may be any UPC, EAN, JAN, or SKU coding scheme.
4. Credit account information entered by card reader or keyboard.
5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing

Frequency of Occurrence: Could be nearly continuous.

**Open Issues:**

* Unprofessional design of software
* Login failures
* No category suggestions, photos or prices on sales events
* Bad user experience
* Lack of personalization
* Missing or fake products reviews
* Missing products information
* Too complex check-out process
* Payment failures
* Lack of security and privacy leak
* Not having flexible return policy

### Umama Noor (FA20-BSE-055)

| Use Case UC1: Place Order |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: customer  **Stakeholders and Interests**:  - Customer: Wants purchase and fast service with minimal effort. Wants easily visible display of ordered items and prices.  - Company: wants to ensure that order is successfully placed by the customer.  - Manager: Wants to be able to quickly perform override operations, and easily debug customer problems.  **Preconditions**  User is identified and authenticated.   * User has selected the items to be purchased. |

**Success Guarantee** (or Postconditions):

Customer place order successfully.

The order will be placed in the system.

**Main Success Scenario (or Basic Flow):**

Customer opens the CMS to place the order. Customer send requests the system to show the list of products. System shows the list to the customer. Customer searches the item they want and selects the products from the list and add product to cart. Customer requests the system to place order of selected items and also asks for the payment method. System accept the order that customer request and checks that product is available or not and deliver product. Customer receives the product and pay for it.

**Extensions (or Alternative Flows):**

\*a. At any time, Manager will manage all the details of system

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. manager restarts System, logs in, and requests recovery of all data
2. System recover all the information

2a. System detects anomalies preventing recovery:

1. System signals error to the manager, records the error, and enters a clean state
2. Manager starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.
2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

1. System signals error to the manager
2. manager probably starts new sale and re-enters all items.
3. Manager continues with sale (probably entering more items or handling payment).

2a. customer successfully placed the order

1. If the customer successfully placed the order system request for payment method

2b. customer fails to place the order

1. If the customer fails to place the order system show message to customers that items is not available or out of stock.

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- Id and password must required to registered the account

-Use at least one capital letter in login

-Password shows as a hidden digits.

-If wrong entry at id or password use red bar below the text

**Technology and Data Variations List**:

1. Manager entering an authorization code via the keyboard.
2. Item identifier entered by bar code laser scanner (if bar code is present) or keyboard.
3. Item identifier may be any UPC, EAN, JAN, or SKU coding scheme.
4. Credit account information entered by card reader or keyboard.
5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing.

**Open Issues:**

* Login failures
* Bad user experience
* Missing products information
* Complex check-out process
* Payment failures
* Not having flexible return policy

| Use Case UC1: track Order |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: customer  **Stakeholders and Interests**:  - Customer: Wants purchase and fast service with minimal effort. Wants easily visible display of ordered items and prices.  *- Company: wants to ensure that order is successfully placed by the customer.*  *- Manager: Wants to be able to quickly perform override operations, and easily debug customer problems.*  **Preconditions**  User is identified and authenticated. |

**Success Guarantee** (or Postconditions):

The user will have a tracking ID for the order.

**Main Success Scenario (or Basic Flow):**

Customer selects the item from the item list to place the order. System will request for payment. The user will provide payment and shipping information. The system will respond with confirmation of the order and a tracking number that the user can use to check on order status in the future. After verification order will be delivered to the customer’s address.

**Extensions (or Alternative Flows):**

\*a. At any time, Manager will manage all the details of system

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. manager restarts System, logs in, and requests recovery of all data
2. System recover all the information

2a. System detects anomalies preventing recovery:

1. System signals error to the manager, records the error, and enters a clean state
2. Manager starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.
2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

1. System signals error to the manager
2. manager probably starts new sale and re-enters all items.
3. Manager continues with sale (probably entering more items or handling payment).

2a. customer enters the address, order-id and order will be tracked.

2b. if order-id is invalid then user will not be able to track the order.

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- Id and password must required to registered the account

-Use at least one capital letter in login

-Password shows as a hidden digits.

-If wrong entry at id or password use red bar below the text

**Technology and Data Variations List**:

1. Manager entering an authorization code via the keyboard.
2. Item identifier entered by bar code laser scanner (if bar code is present) or keyboard.
3. Item identifier may be any UPC, EAN, JAN, or SKU coding scheme.
4. Credit account information entered by card reader or keyboard.
5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing.

**Open Issues:**

* Login failures
* Bad user experience
* Missing products information
* Complex check-out process
* Payment failures
* Not having flexible return policy

| Use Case UC1: Process sale |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: Cashier  **Stakeholders and Interests**:  Cashier: Wants accurate, fast entry, and no payment errors, as cash drawer shortages are deducted from his/her  salary.  - Cashier: Wants accurate, fast entry, and no payment errors, as cash drawer shortages are deducted from his/her  salary.  - Cashier: Wants accurate, fast entry, and no payment errors, as cash drawer shortages are deducted from his/her  salary.  - Cashier: Wants accurate, fast entry, and no payment errors, as cash drawer shortages are deducted from his/her  salary.  - Cashier: Wants accurate, fast entry, and no payment errors, as cash drawer shortages are deducted from his/her salary.  - Customer: Wants purchase and fast service with minimal effort. Wants easily visible display of ordered items and prices.  - Company: wants to ensure that order is successfully placed by the customer.  - Manager: Wants to be able to quickly perform override operations, and easily debug customer problems.  **Preconditions**  Cashier is identified and authenticated |

**Success Guarantee** (or Postconditions):

Receipt is generated. Payment authorization approvals are recorded.

Sale is saved. Tax is correctly calculated. Accounting and Inventory are

updated. Commissions recorded. Receipt is generated. Payment authorization approvals are recorded

Sale is saved. Tax is correctly calculated. Accounting and Inventory are

updated. Commissions recorded. Receipt is generated. Payment authorization approvals are recorded

Sale is saved. Tax is correctly calculated. Accounting and Inventory are

updated. Commissions recorded. Receipt is generated. Payment authorization approvals are recorded

Sale is saved. Tax is correctly calculated. Accounting and Inventory are

updated. Commissions recorded. Receipt is generated. Payment authorization approvals are recordedSale is saved. Receipt is generated. Payment authorization approvals are recorded.

**Main Success Scenario (or Basic Flow):**

1. Customer arrives at POS checkout with goods and/or services to purchase.
2. Cashier starts a new sale.
3. Cashier enters item identifier.
4. System records sale line item and presents item description, price, and running total. Price calculated from a set of price rules.
5. System presents total with taxes calculated.
6. Cashier tells Customer the total, and asks for payment.
7. Customer pays and System handles payment.
8. System logs completed sale and sends sale and payment information to the external Accounting system (for accounting and commissions) and Inventory system (to update inventory).
9. System presents receipt.
10. Customer leaves with receipt and goods.

**Extensions (or Alternative Flows):**

\*a. At any time, Manager requests an override operation:

1. System enters Manager-authorized mode.

2. Manager or Cashier performs one Manager-mode operation. e.g., cash balance change, resume a suspended sale on another register, void a sale, etc.

3. System reverts to Cashier-authorized mode.

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. Cashier restarts System, logs in, and requests recovery of prior state.

2. System reconstructs prior state.

2a. System detects anomalies preventing recovery:

1. System signals error to the Cashier, records the error, and enters a clean state.

2. Cashier starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.

2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

1. System signals error to the Cashier.

2. Cashier probably starts new sale and re-enters all items.

3. Cashier continues with sale (probably entering more items or handling payment).

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- Id and password must required to registered the account

-Use at least one capital letter in login

-Password shows as a hidden digits.

-If wrong entry at id or password use red bar below the text

**Technology and Data Variations List**:

1. Manager entering an authorization code via the keyboard.
2. Item identifier entered by bar code laser scanner (if bar code is present) or keyboard.
3. Item identifier may be any UPC, EAN, JAN, or SKU coding scheme.
4. Credit account information entered by card reader or keyboard.
5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing.

**Open Issues:**

* Login failures
* Bad user experience
* Missing products information
* Complex check-out process
* Payment failures
* Not having flexible return policy

| Use Case UC1: manage Order |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: customer, manager  **Stakeholders and Interests**:  - Customer: Wants purchase and fast service with minimal effort. Wants easily visible display of ordered items and prices.  - Company: wants to ensure that order is successfully placed by the customer.  - Manager: Wants to be able to quickly perform override operations, and easily debug customer problems.  **Preconditions**  User is identified and authenticated.  Check the availability of products. |

**Success Guarantee** (or Postconditions):

Orders are successfully managed by the manager.

**Main Success Scenario (or Basic Flow):**

Manager will manage the products and check if stock is available or not. Customer wants to buy the item and request the system to show the details of the items. System will show the details of the products to the customer.

**Extensions (or Alternative Flows):**

\*a. At any time, Manager will manage all the details of system

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. manager restarts System, logs in, and requests recovery of all data
2. System recover all the information

2a. System detects anomalies preventing recovery:

1. System signals error to the manager, records the error, and enters a clean state
2. Manager starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.
2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

1. System signals error to the manager
2. manager probably starts new sale and re-enters all items.
3. Manager continues with sale (probably entering more items or handling payment).

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- Id and password must required to registered the account

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**Technology and Data Variations List**:

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4. Credit account information entered by card reader or keyboard.
5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing.

**Open Issues:**

* Login failures
* Bad user experience
* Missing products information
* Complex check-out process
* Payment failures
* Not having flexible return policy

| Use Case UC1: Payment |
| --- |
| **Scope**: cosmetic management system  **Level**: user goal  **Primary** **Actor**: customer, manager  **Stakeholders and Interests**:  - Customer: will pay and buy order  - Manager: will receive payment  **Preconditions**  User is identified and authenticated. |

**Success Guarantee** (or Postconditions):

Payment is done by customer successfully and order is purchased.

**Main Success Scenario (or Basic Flow):**

Customer place an order and requests for the payment. System displays the payment method to the customers. System allows the customer to pay via cards or cash on delivery. Customer pays for the ordered items and Manager will receive the payment.

**Extensions (or Alternative Flows):**

\*a. At any time, Manager will manage all the details of system

\*b. At any time, System fails:

To support recovery and correct accounting, ensure all transaction sensitive state and events can be recovered from any step of the scenario.

1. manager restarts System, logs in, and requests recovery of all data
2. System recover all the information

2a. System detects anomalies preventing recovery:

1. System signals error to the manager, records the error, and enters a clean state
2. Manager starts a new sale.

1a. Customer or Manager indicate to resume a suspended sale.

1. Cashier performs resume operation, and enters the ID to retrieve the sale.
2. System displays the state of the resumed sale, with subtotal.

2a. Sale not found.

1. System signals error to the manager
2. manager probably starts new sale and re-enters all items.
3. Manager continues with sale (probably entering more items or handling payment).

2a.Customer gives payment through the card and card is valid then order will be placed successfully.

2b. if card is invalid or there is no enough amount in the card then customer will try another method.

**Special Requirements:**

. Text must be visible from 1 meter.

- user authorization response within 30 seconds 90% of the time.

- system fails then recover immediately

- Language internationalization on the text displayed.

-use color theme that is easily visible

- Id and password must required to registered the account

-Use at least one capital letter in login

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**Technology and Data Variations List**:

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5. Credit payment signature captured on paper receipt
6. Use java language
7. Design use cases in NetBeans software using GUI swing.

**Open Issues:**

* Login failures
* Bad user experience
* Missing products information
* Complex check-out process
* Payment failures
* Not having flexible return policy

### Farhan Khan (FA20-BSE-069)

### Bilal Khan (FA20-BSE-071)

### 2.4 NetBeans Screenshots



Graphical user interface

Description automatically generated Graphical user interface, application

Description automatically generated

Graphical user interface, website

Description automatically generated

Graphical user interface, application

Description automatically generated

Graphical user interface, website

Description automatically generated

Graphical user interface

Description automatically generated Graphical user interface

Description automatically generated Graphical user interface

Description automatically generated Graphical user interface, application

Description automatically generated

Graphical user interface

Description automatically generated

Graphical user interface, application

Description automatically generated

Graphical user interface, text

Description automatically generated with medium confidence Graphical user interface, application

Description automatically generated Graphical user interface, application

Description automatically generated

Graphical user interface, application

Description automatically generated

# CHAPTER 3 Domain Model

## 3.1 Introduction

### Talah Khan (FA20-BSE-042)

A picture containing text, map, receipt, document

Description automatically generated

### Osama Khan (FA20-BSE-047)

### Sabahat Siddique (FA20-BSE-054)

Diagram

Description automatically generated

### Umama Noor (FA20-BSE-055)

### Farhan Khan (FA20-BSE-069)

### Bilal Khan (FA20-BSE-071)

# CHAPTER 4 System Sequence Diagram

## 4.1 Introduction

### Talah Khan (FA20-BSE-042)



### Osama Khan (FA20-BSE-047)

### Sabahat Siddique (FA20-BSE-054)

Table

Description automatically generatedTable

Description automatically generatedTable

Description automatically generatedTable

Description automatically generatedDiagram, table

Description automatically generated with medium confidence

### Umama Noor (FA20-BSE-055)

### Farhan Khan (FA20-BSE-069)

### Bilal Khan (FA20-BSE-071)

# CHAPTER 5 Operation Contracts

## 5.1 Introduction

### Talah Khan (FA20-BSE-042)

|  |  |
| --- | --- |
| Contract CO 1: enter information required | |
| Operation | enter information required |
| Cross References: | Use Cases: Register Account |
| Preconditions: | User is not registered |
| Postconditions: | Account is successfully registered |

|  |  |
| --- | --- |
| Contract CO 2: Enter email and password | |
| Operation | Enter email and password |
| Cross References: | Use Cases: LogIn |
| Preconditions: | User is registered and authenticated |
| Postconditions: | User is successfully loggedin. |

|  |  |
| --- | --- |
| Contract CO 3: request to give feedback(customer\_name,customer\_id) | |
| Operation | request to give feedback(customer\_name,customer\_id) |
| Cross References: | Use Cases: givefeedback |
| Preconditions: | User is logged in |
| Postconditions: | User is given a feedback form |

|  |  |
| --- | --- |
| Contract CO 4: gives feedback | |
| Operation | gives feedback |
| Cross References: | Use Cases: givefeedback |
| Preconditions: | User requests feedback form |
| Postconditions: | User gives feedback |

|  |  |
| --- | --- |
| Contract CO 5: request to view feedbacks | |
| Operation | request to view feedbacks |
| Cross References: | Use Cases: view feedback |
| Preconditions: | Feedback is given by the customer |
| Postconditions: | Feedback can be viewed by the admin |

|  |  |
| --- | --- |
| Contract CO 6: opens a feedback | |
| Operation | opens a feedback |
| Cross References: | Use Cases: view feedback |
| Preconditions: | Feedback given by the customers are being displayed |
| Postconditions: | Any feedback can be opened |

### Osama Khan (FA20-BSE-047)

### Sabahat Siddique (FA20-BSE-054)

|  |  |
| --- | --- |
| operation | Request to show item |
| Cross references | Purchase order |
| Preconditions: | user can view item if user is registered, and stock is available |
| Postconditions: | Select item and proceed to checkout |

|  |
| --- |
| Contract co2: request to show item |

|  |
| --- |
| Contract co: Select item and proceed to checkout |

|  |  |
| --- | --- |
| operation | Select item and proceed to checkout |
| Cross reference | Purchase order |
| Preconditions: | User select item if stock is available |
| Postconditions: | Order purchased successfully |

|  |  |
| --- | --- |
| operation | user request to place item |
| Cross reference | Replace item |
| Preconditions: | System allows the user to replace item if stock is available and must login to system |
| Postconditions: | Select new item to replace |

|  |
| --- |
| Contract co: user request to replace item |

|  |  |
| --- | --- |
| operation | Select new item to replace |
| Cross reference | Replace item |
| Preconditions: | User can select new item if stock is available |
| Postconditions: | Item replace successfully |

|  |
| --- |
| Contract co: Select new item to replace |

|  |
| --- |
| Contract co: user request to show item |

|  |  |
| --- | --- |
| operation | user request to show item |
| Cross reference | Add to cart |
| Preconditions: | System shows item to user if stock is available |
| Postconditions: | Select item and add to cart |

|  |
| --- |
| Contract co: Select item and add to cart |

|  |  |
| --- | --- |
| operation | Customer can select item to add to cart |
| Cross reference | Add to cart |
| Preconditions: | Customer can select item if they are available in stock |
| Postconditions: | Add item to cart successfully |

|  |
| --- |
| Contract co: user request to return item |

|  |  |
| --- | --- |
| operation | user request to return item |
| Cross reference | Return item |
| Preconditions: | Customer can return item if customer is login to customer |
| Postconditions: | Select request type |

|  |
| --- |
| Contract co: Select request type |

|  |  |
| --- | --- |
| operation | Select request type |
| Cross reference | Return item |
| Preconditions: | User can select request type if user is login to system |
| Postconditions: | Item return successfully |

|  |
| --- |
| Contract co: user request to delete item |

|  |  |
| --- | --- |
| operation | user request to delete item |
| Cross reference | Delete item |
| Preconditions: | User can delete item if they are login to system |
| Postconditions: | Select the item to delete |

|  |
| --- |
| Contract co: Select the item to delete |

|  |  |
| --- | --- |
| operation | User Selects the item to delete |
| Cross reference | Delete item |
| Preconditions: | User can delete item if they must registered there self to system |
| Postconditions: | User successfully delete item |

### Umama Noor (FA20-BSE-055)

### Farhan Khan (FA20-BSE-069)

### Bilal Khan (FA20-BSE-071)

# CHAPTER 6 Package Diagram

## 6.1 Introduction

### Talah Khan (FA20-BSE-042)

### Osama Khan (FA20-BSE-047)

### Sabahat Siddique (FA20-BSE-054)

### Umama Noor (FA20-BSE-055)

### Farhan Khan (FA20-BSE-069)

### Bilal Khan (FA20-BSE-071)